

P-04-424 - Correspondence from the Petitioner to the Clerk, 06.02.13

Thank you for the information, reading through the response from the deanery it seems to be quite unacceptable that ABM cancelled emergency services to NPT hospital in the way that they did when they had been discussing the issues with the Deanery for two years. Having worked in the NHS for forty years I would have thought that the issues discussed by the deanery were within the reach of managers had they had the motivation to address them, obviously patients need to have the best quality of care that can be provided, patients should expect no less.

A further concern for patients in Neath Port Talbot continues to be the unacceptable response rates of the Ambulance service in the trust. Failure to meet the targets on these response rates are putting many of us, particularly those in the upper valley areas, from accessing emergency services at the other hospitals within the trust within safe limits.

I also feel that the Community Health Council should have been more supportive of patients in this matter.

I am happy to discuss these issues further if necessary.

*Carolyn*